Disaster Case Management & Recovery Plan Process

DCM Interest Form

Disaster Case Management

- Follows up on Interest Form
- Initial Screening for eligibility and prioritization based on risk, situation
- Assign Long term Disaster Case Manager
- Conducts full assessment for unmet needs ...

ID Unmet Needs*

- Temporary Housing
- Emotional/Spiritual
- Reconstruction/Repair
- Relocation
- Insurance/FEMA
- Employment
- Health
- Benefits Access
- Finances

**Unmet needs are those that can't be met with existing resources or services*

Set Recovery Goals

- Safe Interim Housing
- Wellness/Stability
- Rebuilding
- Suitable housing
- Secure payments
- Stable income
- Treatment/Prevention
- Receive benefits
- Financial Stability

Recovery Goals + Action Steps = **RECOVERY PLAN**

Roles

Individual Role
- Engage w/ orgs
- Pursue goals
- Participate in recovery

DCM Role
- Referrals to resources
- Educate/Empower
- Advocate: unmet needs

LTDRG Role
- ID, allocate funds for unmet needs
- Coordinate orgs

Community Orgs Role
- Deliver services
- Contribute resources

Outcomes

Reach Recovery Goals

Build Resilience & Preparedness

Achieve Sustainable New Normal

Support Other Community Members' Recovery

Los Angeles Region Long Term Recovery Group, April 2019